

FREQUENTLY ASKED QUESTIONS



1. CAN A DEALER REMOVE THE OBD TRACKING DEVICE?

- No, only Lot Operations Team Members can remove the OBD tracking devices (A special tool is required to remove the OBD tracking devices.)

2. WHAT IS THE RADIUS OF LOT VISION TRACKERS?

- Tracker radius is up to 10 feet. Vehicle tracking is only available within the gate.

3. HOW WILL CLIENTS AND CARRIERS ACCESS LOT VISION?

- Clients can access Lot Vision from the Purchase page on My Manheim or <http://www.myanheim.com/lotvision/>
- Carriers can access Lot Vision from <http://www.myanheim.com/lotvision/>

4. WHEN WILL LOT VISION BE AVAILABLE AT MY LOCATION?

- A phased rollout schedule is being developed. Check <http://www.myanheim.com/lotvision/> for updates