

AUCTION UPDATE



With the health and safety of Manheim team members, clients, partners, and guests as our top priority, and in accordance with enhanced safety measures, [select Manheim locations](#) are now accessible to preview inventory on a limited basis. These locations are aligned with our current operating status and local/state ordinances to ensure clients have a safe experience on our lots. Upon entry, you can expect to see the following protocols to ensure your health and well-being:

- Enhanced and frequent cleaning of common touchpoints
- Port-a-Potties and hand sanitizing stations will be positioned throughout the lot
 - Soap, water, and hand sanitizer will be available
- Observed social spacing guidelines

Preview access is limited and only available on specific days and times. Please visit MyManheim.com to verify availability prior to traveling to a location. Given COVID-19 related operational changes and increased inventory levels, vehicles may not be parked the way you are used to. Please bear with us as we get our lots back up and running.

It is imperative that you adhere to the safety and compliance measures outlined below if you are planning to preview inventory at a select location. Please expect delays upon entry to our lots as we ensure safety measures are adhered to. We may limit the number of clients on our lots at any given time.

1. Auction offices and facilities will remain closed and entry to these areas is prohibited
2. Access to the lot will be limited to one designated point of entry and exit and will be closely monitored by security
3. Upon accessing the lot, clients must present a valid AuctionACCESS ID
4. A minimum social distance of six feet between individuals must be observed at all times
5. Confirmation of your Cox [COVID-19 Related Access Form](#) must be provided to security upon each entry
 - Your form must be completed before entering the lot - click [here](#) for instructions
 - If a temperature check is not administered, a face covering is required
 - Face coverings and gloves are encouraged and may be required to access lots at some locations
 - Local/state ordinances may mandate use
 - We will closely monitor this process and will notify you of any updates or modifications
6. Personal vehicles will not be allowed on the lot; auction shuttles will not be available
 - Please contact the auction to discuss special accommodations needed
7. Test drive services have been suspended
8. We will continue to operate with minimal staff on site to maintain the safety and well-being of all

Failure to adhere to outlined policies and procedures will result in immediate removal from the property and future access to a Manheim location will be prohibited.

As a reminder, please continue to perform the following services in a digital format:

- Preview inventory on Manheim.com prior to arriving on site
 - Utilize workbook function to identify inventory of interest
- Print your gate pass upon arrival or send it electronically to your transporter
- Sign up for digital payments using [ACH](#)
- Utilize Simulcast Remote Seller to rep your vehicles
- List vehicles to the Manheim Marketplace by using Manheim Selling Center
- Initiate arbitration requests at Manheim.com in 'My Purchases'
- Verify default title address designated to receive titles that are shipped via FedEx

Please note that only **select** Manheim locations are offering a limited preview period at this time. It is our hope that we will be able to offer this opportunity at other locations as our operations and local/state ordinances allow.

Manheim remains committed to driving your success and is thankful for your patience and partnership during these uncertain times. We will continue to stay connected with you and share updates and news as it becomes available.

If you have any questions or concerns, please contact Client Care at 1.866.MANHEIM (626-4346).

Grace Huang & Patrick Brennan

LEARN MORE AT MANHEIM.COM

